



June 2016

Welcome to the AIIC June newsletter. The UK may be a little unsettled at the moment – to say the least – but the best course of action as always is to keep calm and carry on. It's never been more important to not only maintain the current status quo but to aim for future growth as always. The lettings industry has ridden several serious storms in recent years and has survived, we will again!

Patricia Barber – AIIC Chairman

'Excellence Through Independence'

Check Out Problems – From the AIIC Help Line

A recent help line query concerned a landlord wishing to make a claim against an Inventory Clerk for an antique item missing from a property. The check-out inspection had taken place more than a year ago and the property had been empty since then. During this vacant period the landlord's builders had carried out work inside the house. The landlord expected the Clerk to cover the full replacement cost of the antique since it was not listed as missing on the check-out report.

Obviously this is unreasonable due to the circumstances, however, to ensure clarity: all AIIC clerks carry relevant disclaimers on their reports stating the time frame after which they cannot be held liable for any other issues not listed.

New Online Training Courses

The AIIC are pleased to announce that in addition to our well established two day Guidelines for Inventory Professionals course, and following many requests, we can now offer a series of quality online training and refresher courses.

We regularly have delegates from all parts of the UK attend our two day course, and our aim with the new online courses is to make the AIIC more accessible for those independent clerks who may find it more convenient to study in their own time and place.

All courses are open to existing clerks, those wishing to train to become a clerk and any other interested parties. On completion those clerks who are independent will be eligible to apply for AIIC membership.

Details for all courses on offer and a wealth of other information can be found at www.theaiic.co.uk.

AIIC & the Property Redress Scheme

The AIIC are pleased to be able to offer, as a free membership benefit, the protection of the Property Redress Scheme to all members who wish to be part of this government recognised ombudsman service.

Participating members will be eligible to carry the PRS logo on all marketing materials, which along with AIIC membership will ensure that clients can have confidence in their Inventory Clerk's skill and professionalism.

For more information about PRS go to www.theprs.co.uk.

Need a Clerk?

This is one of the busiest times of the year for all Inventory Clerks, whether they are dealing with student lets or otherwise. If an agent or landlord knows that their tenant is due to move out it's best to give your clerk as much notice as you can. If a tenant then extends the appointment can be cancelled, subject to any fees agreed with your Inventory Company but at least you can reserve a time slot safe in the knowledge that your check out will be covered if required.

It's also holiday time, if you need an Independent Inventory Clerk for just go onto our [online A-Z directory of AIIC member clerks](#). All of whom are fully insured and abide by our Code of Practice.

All our members are now covered by the PRS scheme, the independent ombudsman service for property professionals. You know you are safer with an AIIC clerk.

Training Courses in 2016

The AIIC are pleased to offer the **Guidelines for Inventory Professionals Course**.

This course is aimed at new and inexperienced clerks and also persons thinking of becoming an inventory clerk. It would also be ideal for any new Associate Members, or indeed any other colleagues or interested parties. Candidates tell us this is the best course in the industry, and includes comprehensive course book, CD of templates and e-book.

Dates of upcoming courses:

Saturday 17th and Sunday 18th September 2016
Saturday 19th and Sunday 20th November 2016

The course can be booked at: <http://www.theaiic.co.uk/product-category/training/>.

Remember, if you are unable to attend the training the AIIC now offers online training.

Keeping in Contact

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Address	AIIC Central Office, P O Box 8200, Reading RG6 9QP
Website	www.theaiic.co.uk
Twitter	www.twitter.com/theaiic

The Association of Independent Inventory Clerks (AIIC) is the UK's largest and longest established membership organisation, with over 650 members nationwide. The AIIC is a self-regulatory body with an ongoing monitoring process, Code of Practice, Guidelines and full complaints procedure.

To find out more information about the Association Of Independent Inventory Clerks and the find a member in your area to inspect your properties please see www.theaiic.co.uk.

Patricia Barber, Chairman

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